

Weather events, hardware failures and security breaches can happen to anyone. If your financial institution experiences an unplanned interruption in service, a solid backup solution will minimize the impact on your ability to operate.

That's why RESULTS and DCI have partnered together to create three levels of backup solutions for DCI clients. These backup solutions are designed to minimize the impact of an interruption in service on the computing systems that house your Core DCI applications.

3 Levels of Protection to Choose From:

1

Basic Backup

This solution ensures that your DCI Report Library (the core of your banking data) and DCI Document

Library (banking images) are backed up and stored fully encrypted offsite in a secure location. This allows you to work with your IT team to manage the solution in a way that you feel is best for your business. RESULTS will provide a backup device and implementation. If data recovery is needed, this solution will enable you to easily restore that data from your own secure web console. RESULTS will have the ability to assist with the restore process for an additional fee. **Starting at \$125/month.**

2

Backup & Business Continuity

This solution includes everything in Level 1 but also includes remediation of any backup issues, monthly reporting and an annual review by RESULTS' Chief Compliance Officer to assure your backup policies are aligned with the bank's backup solution. If data restoration is needed, this solution will allow you to virtualize data in the cloud so that there is a limited amount of downtime. RESULTS will have the ability to assist with or complete a restore process for you for an additional fee.

Starting at \$250/month.

3

Backup, Business Continuity & Disaster Recovery

This solution includes everything in Levels 1 and 2, but also includes examination support by RESULTS' Chief Compliance Officer for anything BCDR related and the option to do recovery testing as required by the FFIEC. If data restoration is needed, this solution will allow you to virtualize data in the cloud so that there is a limited amount of downtime. This solution will also allow you to virtualize data locally to our device, if the failure only affects your local device. RESULTS will manage the entire restore process for you if you ever need to restore locally or in the cloud. **Starting at \$550/month.**



DCI Core Applications Backup Solutions

“If you are looking for a true partner in your IT provider, RESULTS Technology is a great choice. I have known the team at RESULTS since 2018 and have received consistent, dependable, and timely service. They keep up with current technologies and they stay informed on current cyber threats — RESULTS is the whole package.”

Donita Clawson, Operations & IT, Fusion Bank, Larned, Kansas

SERVICES INCLUDED	LEVEL 1 BACKUP SOLUTION	LEVEL 2 BACKUP SOLUTION	LEVEL 3 BACKUP SOLUTION
Main Branch Report Library Backup	✓	✓	✓
Main Branch Document Library Backup	✓	✓	✓
Main Branch BSA Backup	optional	optional	✓
Main Branch Proof21 Backup	optional	optional	✓
Main Branch Teller Backup	optional	optional	✓
Custom Backup Schedule	✓	✓	✓
Backup Status and Restore Functions	✓	✓	✓
Backup Validation Testing	✓	✓	✓
Cloud Virtualization	✓	✓	✓
Backup Alerts	✓	✓	✓
Monthly Backup Report		✓	✓
Annual Backup Policy Review		✓	✓
Backup Related Remediation			✓
File or Image Restores			✓
Local Virtualization (Device included)			✓
BCDR Related Examination Support			✓
BCDR Related Annual Exam Discussion			✓
Annual Full Local Recovery Testing			optional
Annual Full Cloud Recovery Testing			optional